



CONSUMER TRANSFER NOTICE OF THE LAPSED AND VOLUNTARY DE-REGISTERED DEBT COUNSELLORS

CIRCULAR NO 14 OF 2017 – CONSUMER TRANSFER NOTICE OF THE LAPSED AND VOLUNTARY DE-REGISTERED DEBT COUNSELLORS

The purpose of this circular is to provide all registrants of the National Credit Regulator (NCR) with details of the debt counsellors (DCs) who took over consumers from the lapsed and voluntary de-registered DCs. The lapsed and voluntary de-registered DCs are no longer authorised to provide the debt counselling service to any prospective and/or existing consumers.

We attach hereto, a list displaying the details of the lapsed and voluntary de-registered DCs as well as the details of the DCs who have taken over the consumers respectively. Please take note that the transfer process for consumers of the lapsed DCs is still work in progress, and further details will be communicated in due course.

Due to factors beyond our control, the profiles of the below mentioned lapsed and/or voluntary de-registered DCs have been split between two (2) DCs:

- Sinovuyo Mawande Ncetani NCRDC 2437
- Peter Trevor Erwee NCRDC 604
- Nyiko Reginald Matjokana NCRDC 191

The DCs who have taken over, have been advised to provide credit providers with the list of consumers allocated to them accordingly for proper allocation. The NCR would like to appeal to all relevant industry role players to engage and co-operate with each other in this process for the benefit of the mutual consumers.

FOR FURTHER INFORMATION:

Please contact **Angel Ntimane** on **011 554 2630** or email at **antimane@ncr.org.za** OR **Prudence Tsolo** on **011 554 2634** or email at **ptsolo@ncr.org.za** .

Disclaimer:

While the NCR has taken reasonable care to ensure the factual accuracy of this Circular, it cannot guarantee such accuracy, especially with regards to future events. Accordingly, NCR does not accept any liability for damages incurred by any party as a result of decisions or actions taken on the basis of information supplied in this Circular.